

**Indutex, Inc.**  
528 Eden Park Boulevard  
McKeesport, PA 15132  
(412) 751-1334 / FAX (412) 751-9230  
Voicemail Available for After-Hour Inquiries

# Service Agreement

## Spring Awning Installation

Name \_\_\_\_\_ Telephone \_\_\_\_\_

Address \_\_\_\_\_ Email \_\_\_\_\_

\_\_\_\_\_

### TERMS OF SERVICE

- **April / May** installation means your awning(s) can be installed any time from the 1<sup>st</sup> day to the last day of the selected month. ( **SORRY- NO EXCEPTIONS** )
- **Please** do not alter the installation requests below (i.e. "install week of... ", "before Easter"). These requests unfortunately cannot be honored.
- **Any claims concerning improper installation or service problems must be made within 1 week of installation.** After that, Indutex will assume no responsibility and any service thereafter will be charged a minimum service charge to correct any problems. We are not responsible for any damage to your awnings or residence as a result of wind and/or weather.
- Refusal of service at your pre-requested time will result in a rescheduling fee of \$45.00.
- **Please** make sure work areas are clear of furniture/tables/grills/planters/etc. to insure the safety of our installers. We cannot be responsible for broken items.
- **Payment is due within 15 days. A \$10.00 monthly service charge will be added to all accounts with balances over 30 days.** Accounts with consistent late pay history will be put on a paid in advance status.
- Returned check fee is \$25.00

<p><b>Quote:</b> (Indutex will contact you regarding any quote requests.)</p> <p>_____ <b>New Awning</b></p> <p>_____ <b>Cleaning</b></p> <p>_____ <b>Repairs</b> (Please specify on back of form)</p>	<p><b>Special Instructions:</b></p> <p>_____ <b>Locked Areas</b> (gates, etc.)</p> <p>_____ <b>Dogs/Animals</b></p> <p>_____ <b>Other</b> (Please specify on back of form)</p>
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### Installation Request:

\_\_\_\_\_ **Early to Mid March**    \_\_\_\_\_ **Mid to End March**    \_\_\_\_\_ **April**    \_\_\_\_\_ **May**

This signed agreement must be returned with your payment within 15 days of receipt. Failure to do so could result in your awning not being installed at your requested time.

I agree to the above terms \_\_\_\_\_ Date: \_\_\_\_\_

Signature of Acceptance

**SERVICE CANNOT BE PERFORMED WITHOUT THIS SIGNED AGREEMENT**